

Thames Hightech Ltd

Statement of Aims, Principles and Practice 2025/26

Registered address: Hurlingham Studio, Ranelagh Gardens, London SW6 3PA

Thames Hightech Ltd aims to support the safety, welfare and general well-being of international students in the UK, particularly where parents are overseas and guardianship-related support is required.

The organisation seeks to provide services in a professional, responsible and safeguarding-led manner, in line with AEGIS expectations, current safeguarding guidance and relevant legal and regulatory duties.

1. Aims

- To promote the safety, welfare and well-being of students during their time in the UK.
- To provide or coordinate suitable guardianship-related support, accommodation and practical assistance where these form part of the services agreed with parents.
- To ensure that students know how to access support, advice and emergency assistance.
- To work with schools, parents, homestays and other appropriate partners to support students appropriately.
- To maintain policies, procedures and practices that support safeguarding, accountability and service quality.

2. Principles

- The welfare of the child is paramount.
- Students should be treated with dignity, respect and fairness.
- Safeguarding and child protection responsibilities underpin all relevant services.
- Services should be delivered transparently, professionally and within clear boundaries.
- Information should be shared on a need-to-know basis and in line with safeguarding and data protection duties.
- Support should be proportionate to the student's age, circumstances and agreed arrangements.

3. Practice

In practice, Thames Hightech Ltd may provide or arrange support in areas such as:

- liaison with parents, students, schools and homestays;
- support with student welfare, accommodation and practical arrangements;
- arranging or coordinating transport where this forms part of the agreed service;
- providing emergency contact arrangements;
- supporting communication where language assistance is needed;
- responding to emergencies in line with agreed arrangements and safeguarding responsibilities;
- maintaining appropriate records and handling information responsibly;

The exact scope of service provided to a student or family will depend on the contract and arrangements agreed with them. Some services may be included within the standard guardianship-related offering, while others may be provided only as additional fee-paying services where agreed in advance.

4. Safeguarding and welfare

Thames Hightech Ltd is committed to safeguarding and promoting the welfare of children and young people. The organisation expects staff, contracted workers and homestays to remain vigilant, act within policy, report concerns promptly and contribute to a culture in which students feel safe and supported.

5. Communication and emergency support

The organisation seeks to provide clear communication routes for students, parents, schools and homestays, including an emergency contact route where appropriate. In emergency situations, Thames Hightech Ltd will act in the best interests of the student, taking account of safeguarding duties, professional judgement and the need to communicate with parents and schools as soon as reasonably possible.

6. Review

This statement will be reviewed at least annually and sooner if AEGIS standards, safeguarding guidance, legal requirements or organisational practice changes.

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